

Terms and Conditions for No Time To Paws

For the purposes of this contract the Pet Sitting/Dog Walking Service (No Time To Paws) will be referred to as Pet Sitter and the Pet Owner will be referred to as Owner. The parties herein agree to the following terms and conditions.

1. Payment is due at the time of completion of services rendered. (For dog walking clients that receive weekly walks, you will be invoiced at the end of each month and payment is due at that point). You may pay for the services you have received in cash, by cheque or via eTransfer. If payment is not received within ten days, a 2% charge per day will be added to the original invoice.
2. Payment for Pet Sits will be paid in full once invoiced or at the end of the pet's stay or home visit. When providing multi day services a "Day" is defined as a 24-hour period. Partial charges may apply for partial days. Payment for Pet Daycare or Dog walking Services is due day of service provided or if multiple walks/daycare dates are provided during a month an invoice will be provided. If payment is not received within ten days, a 2% charge per day will be added to the original invoice.
3. **Refund and Cancellation Policy:** If the Owner plans to shorten their trip they must give the Pet Sitter a minimum of 24 hours' notice in order to receive a refund. If the Owner cancels their trip entirely a \$20 fee will apply for notifications less than 48 hours prior to the scheduled sits.
4. The owner agrees to pick up their pet on the date agreed upon. If the Owner plans to lengthen their trip, they must notify the Pet Sitter a minimum of 12 hours in advance to ensure that scheduling will work and the Owner agrees to pay additional fees.
5. Your Pet's Medical history and information is very important. If your pet is not feeling well (eg. Vomiting, diarrhea, etc) please be sure to inform the Pet Sitter. Owners are required to verify that your pet (s) has been in good health. To ensure your pet's safety and well-being, owners must inform the Pet Sitter of any allergies, intolerances, sensitivities, illnesses, physical conditions and or limitations. Please note that if your pet has a communicable condition (eg. Viral infections or bacterial infections) or is in heat, please inform the Pet Sitter immediately.
6. Owner will provide their pets Veterinarian information, should your pet require immediate veterinary attention the Pet Sitter will transport your pet to either the nearest vet or your preferred vet (if it's not life threatening situation), based on your direction. The Pet Sitter will make every effort to contact the Owner, but if time is of the essence, Owner authorizes Pet Sitter for all services rendered by the Veterinarian in accordance with Owner's wishes. Please note that as Owner you will be responsible for all medical and veterinarian costs incurred.
7. In the unlikely event that the Pet Sitter becomes ill or has an emergency, the Owner will authorize the Pet Sitter to arrange for another qualified person to fulfill responsibilities as

set forth in this contract. Owner will be notified in such a case and if the Owner has another person who can assist with the pet's care then the Pet Sitter will make arrangements.

8. It is the Owner's responsibility to make sure all of their pets (s) are current on their vaccinations. The required vaccines are Rabies, Distemper, Canine Hepatitis, Parvovirus and Parainfluenza.
9. The Pet Sitter when caring for you animal within your personal domicile will be permitted to access inside your home by use of a key or code. The Pet Sitter will not enter your home for any other reason than to provide Pet Sitting services requested. If a problem arises while you are away, such as a pipe bursting, flooding, earthquake fire, break in, animal destroying your personal property, the Pet Sitter will make every effort to contact the Owner and follow their instructions. If the Owner cannot be reached or immediate action is necessary for the health, safety and welfare of the pet (s), Owner authorizes the Pet Sitter to make any repairs deemed necessary or remove the pet (s) for their safety.
10. Owner is to notify the Pet Sitter if anyone else has keys or access to the Owner's property other than the Pet Sitter during the time the Pet Sitter is caring for the Owner's home and pet (s). The Pet Sitter cannot be held liable for damage done to home and pet(s) by others with such access. In addition, the Pet Sitter shall not be held liable for damage done by pet to either the interior or exterior of the home when the Pet Sitter is not there.
11. Pet Sitter is not liable for the pet(s) that are left outside or may escape when the Pet Sitter is not in attendance.
12. All pet(s) must be non-aggressive. Owners need to disclose if their pet has harmed or shown aggression or threatening behaviour towards any person or another dog. Please remember when the pet (s) are staying with the Pet Sitter for doggie daycare, walks or boarding, there are other animals we may encounter. Your pet's safety is the Pet Sitter's main concern, and will be supervised; however, acts of aggression can happen very quickly and without warning. The Owner is responsible and liable should their Pet cause injuries or damages to other animals. The Pet Sitter reserves the right to refuse service and expel your pet from our care if the Pet Sitter is concerned for their safety or the safety of others.
13. **Food:** All food and snacks must be provided and supplied by the Owner. Please bring sufficient supply of food and snacks to cover your pet's stay. Please note, to ensure the well-being of your pet, the Pet Sitter will not feed anything unless provided or directed by you.
14. The Owner needs to supply fitted walking devices for your pet during his/her stay. If your pet is an excessive puller, the Pet Sitter may use a gentle leader or dog harness that will be used during the stay or walk.

15. If the Pet Sitter is providing boarding services or in your home Pet Sitting services, your pet will receive two walks a day (20-30 minutes in length), unless otherwise agreed upon a different walking regimen.
16. The Pet Sitter would like to have your consent to receive emails from the Pet Sitter to confirm your appointment bookings, announcements, and other communications to share information or establishing/developing the Pet Sitters relationship with you. Your email will not be shared with any other service provider or person.

As the Owner or authorized agent for the pet registered on the application form, I hereby agree to the terms of service and policies stated above.

Print Name _____

Signature _____

Date_____